10/13/2017 Cherokee County DSS Murphy, NC Calesia Wells – FC SWS David Hughes – CPS SWS Cindy Palmer – Director

NC DHHS Staff Lyn Clarkson-Osteen Brian Vogl Jordan Moore

Wanting to talk with them about the review data and the fact that it does not look great. In general, we are going to be talking about engagement and things like that.

Lyn stated there is a big concern about the monthly contact records.

Brian stated concerns for falsifying the foster care monthly contact record – these are identical and they are falsifying these records. These records are tied into funding. A parent's attorney could get a hold of these records and make an argument to have the kids returned home.

Wells stated there are times where nothing is really changing; Lyn pointed out there is always something different going on because the FCMCR is specific to that day.

The answers in the FCMCR lack substance and some are identical to each month.

Lyn addressed family engagement in the child permeance phase.

The court reports and order do not reflect any knowledge about the child welfare process.

FC SW have said they do not know how kids came into care

TPRs are pushed very quickly with little to no engagement with parents. It is hard to believe with the lack of engagement and documentation that TPRs are even granted.

SWs were talking about father's being incarcerated and that is why they are not being contacted. Parents' rights are not being considered and should be. There are very limited diligent efforts to locate parents.

There have been habits formed that cannot filter to the new staff. Diligent Efforts is key word for the staff to get to know and what it means. The explanations they were providing did not always equate to diligence.

Have the AG come in to do TA.